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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Applicant: Flanagan (et al)  
Serial No.: 09/779,012  
Filed: 02.07.01  
Title: Quality of Service Monitor

Docket No.: 2001P07457 US  
Examiner: Moore, Ian N.  
Group Art Unit: 2616  
Date: 16 Jun. 2006

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper is being facsimile transmitted to the Patent and Trademark Office, (571-273-8300) on the date shown below in accordance with the provision of 37 CFR §1.6(d).

June 16, 2006  
Date

Typed Name: Francis G. Montgomery

Signature: *Francis Montgomery*

AMENDMENT

Dear Sir:

In response to the Final Office Action mailed from the Patent Office on April 17, 2006, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.